



Stoughton Utilities

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Serving Electric, Water & Wastewater Since 1886

News Release

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FOR IMMEDIATE RELEASE

November 4, 2025

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Stoughton Utilities Recognized with National Customer Satisfaction Award

Stoughton Utilities has been recognized by the American Public Power Association (APPA) with a Public Power Customer Satisfaction Award for providing excellent service to Stoughton.

The award is the result of receiving high marks from customers in the areas of customer service, field personnel, communication, reliability, value, outage response, innovation, and overall satisfaction.

“We are in the public power business to serve the people of Stoughton,” said Utility Director Adam Schleicher. “To be recognized by this community for our dedication to excellence in this service is incredibly gratifying. We have a great team here at Stoughton Utilities.”

Winners of Public Power Customer Satisfaction Awards are chosen at gold, silver, and bronze levels based on responses to customer surveys. Stoughton Utilities received a Bronze-Level award for an average rating greater than 80% across the eight categories listed above.

APPA is the voice of not-for-profit, community-owned utilities that power approximately 2,000 towns and cities nationwide. It represents public power before the federal government to protect the interests of the more than 54 million people that public power utilities serve, and the 96,000 people they employ. APPA advocates and advises on electricity policy, technology, trends, training, and operations.

For more information, visit PublicPower.org.

About Stoughton Utilities

Founded in 1886, Stoughton Utilities serves electric customers in Stoughton and the surrounding area; and wastewater and water customers in Stoughton.